



**Returns Form**

TO RETURN AN ITEM PLEASE FOLLOW THE INSTRUCTIONS BELOW:

2 Steps to make a return

- 1. Please pack and return your item in its original unused condition along with this completed form, within 14 days of receipt of your delivery.
- 2. Please track your package: We cannot be responsible for items lost or damaged in transit. On the safe arrival of your return, we will issue a refund for the cost of the item.

If your parcel has arrived damaged or faulty please email [info@mineheart.com](mailto:info@mineheart.com) or call the office on **+44 (0) 1487 831 034**, within 24 hours of receipt of delivery. If emailing please include photos of the damaged/faulty item.

Please do not return damaged or faulty goods without contacting us first, as we will be unable to refund your postage costs.

To view our full returns policy please visit our website <http://www.mineheart.com/shipping-returns/>

Customer Name:.....

Invoice Number:.....

ITEM(S) YOU ARE RETURNING:

.....  
.....

REASON (PLEASE CIRCLE):

DAMAGED / FAULTY / UNSUITABLE

Please Sign here to accept our terms and conditions .....

**RETURN ADDRESS:  
CUSTOMER RETURNS  
Mineheart Ltd  
Unit 6  
Brookside Estate  
Sawtry, Huntingdon  
Cambridgeshire  
PE285SB**